

The Integrated Quality Lenvironmental Management System, whose basis were established since 1995, through Quality System certification, describes the strategy of coordinating and controlling the products' realization mechanism, addressing the environmental protection, pollution prevention, sustainable utilization of resources, in a systematic and visible way, having as reference the requirements of SR EN ISO 9001:2015 and SR EN ISO 14001:2015. The products resulting from application of the Quality Lenvironmental Management System are:

- the confidence in the growing ability of 24 lanuarie to consistently provide on-going requirements compliance and to strive to exceed customer's and other relevant interested parties' expectations, by addressing risks and opportunities related to its context and its objectives;
- the management of its environmental responsibilities in a consistent way which supports the environmental component of sustained development.

This system, which becomes an instrument for fining the image of the Company and its market position as well as for supporting the Company's business to be more and more efficient and effective, is described in the Integrated System Manual and by the required procedures and documented information. The application of the quality and environmental management principles, which are the background of this policy and of the requirements of ISO 9001 and ISO 14001 standards, provides direct benefits, but it brings also a significant contribution to the performance of the risk and cost management processes and also to the prevention of producing casualties/losses to its own employees and other interested parties.

The Integrated System Manual is a permanent reference document for effective application of the Integrated Quality-LEnvironmental Management System. The observance of the Manual provisions is mandatory for all organization's personnel.



We promote a fair partnership with the interested parties, based on mutual confidence, in order to add value for customers and other interested parties. Aiming at this objective and inspirited by the leadership principle, as the representative of top management, I decidedly commit myself to the following:

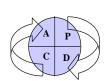
- Implementing and maintaining the quality&environmental management system and the continual improvement of its effectiveness;
- Observing and satisfying the requirements of interested parties, as well as the conformation to statutory and regulatory requirements;
- Providing direction by actively supporting the quality and environmental management system and assuming the importance of communicating the functioning of the quality and environmental management;
- Awareness and communication of the importance of an effective functioning of quality and environmental management;
- Performing the activities defined within the scope of the integrated management system, taking into account environmental aspects and the principles of sustainable development;
- Environmental protection having in view the conformance with legal requirements, pollution prevention and continuous improvement.

In pursuance of this commitment, it is instrumental to create a proper internal environment. Therefore, I ask the entire personnel of the organization for total commitment to quality and environmental protection culture, which involves:

- ⊃ To comprehend the importance of meeting the customers requirements and to ensure the knowledge of and compliance with the applicable standards and laws, as well as to understand the consequences of not fulfilling these requirements;
- ⊃ To be aware of the relevance of the activities specific to each post and of the own way in which they take part to reach the set quality and environmental objectives, which are cascaded down from this policy and make its implementation to come true;
- ⇒ To perform the execution and self-inspection of their own work in a more and more effective and efficient way, with less failures and lower resources consumption;
- **⊃** To stringently observe the provisions of the integrated management system documentation;
- □ To actively participate in seeking the innovating opportunities for continually improving the processes (work mode) whose owners they are and hereby the improvement of the results of the integrated quality and environmental management system's functioning (the performances).

Having in view to ensure the more and more effective operation of the integrated management system and in order to enhance the satisfaction of the customers, I commit myself to develop a resource management which permanently determine and ensure the resources that are essential for implementing the organization's strategy and achieving its objectives. These resources include people, infrastructure, work environment, information, suppliers and partners, natural resources and financial resources.

By means of individual commitment and team spirit and by applying the approach *Plan-Do-Check-Act* to each process and at all levels, we must ensure the success of this policy as an instrument for continually and systematically improving the overall performance of the organization, towards a sustained success.



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